



# High School Students

During the next school year, your child will travel on the Société de Transport du Saguenay (STS) buses to get to school and come back home. To help you plan your child's back to school, kindly read the information below carefully.

## “ACCÈS” CARD AND MONTHLY PASS

To board STS buses, your child will need to have his "Accès" electronic card, at each boarding they will have to pass their card on the scanner.

You are responsible for providing your child with an “Accès” card and for loading the monthly passes. The list of distributors as well as all the details concerning the "Access" card can be consulted on the STS website at [sts.saguenay.ca](https://sts.saguenay.ca)

Moreover, if you need additional information concerning the transportation services offered by the STS, you must communicate with the STS Customer Service directly.

## REIMBURSEMENT OF MONTHLY PASSES

In January and July, a reimbursement equivalent to 100% of the **lowest cost monthly bus passes** purchased during the school year will be issued to parents who have completed and returned [this form](#) by email before **October 15th** to [transport@cqsb.qc.ca](mailto:transport@cqsb.qc.ca). No reimbursement will be made if forms are received after the last day of the current school year.

## IS YOUR CHILD TRAVELLING WITH THE STS FOR THE FIRST TIME?

If that is the case, we highly recommend that you practice, on a few occasions during the summer holidays, his morning and evening city bus route. Your child will be reassured to already know his bus ride for their first day of school. If necessary, consult the STS website for schedules and maps in the section “Horaire et circuit”.

## FREQUENTLY ASKED QUESTIONS

- Q** How do I get a pass for the STS?
- A** Passes can be purchased in person at transit centers, and vendor locations along the route, please consult the STS website for more information
- Q** Does my child have to take the STS bus? What are my other options?
- A** If the STS service is provided in your area, then yes, your child must use the STS services.
- School buses only service areas where public transportation service is not provided by the city.
- Q** How much does the STS pass cost?
- A** Please verify the STS website for prices as rates are subject to change throughout the year. Note that CQSB subsidizes 100% of the lowest cost monthly bus pass.
- Q** I have two children: one at the elementary level and one at the high school level. Can they both travel on the school bus even if I live in an area where STS is available?
- A** No, eligible elementary students travel by school bus (Consult our Transportation Policy for eligibility criteria), while high school students travel with STS.

STS  
[sts.saguenay.ca](https://sts.saguenay.ca)

CQSB  
[transport@cqsb.qc.ca](mailto:transport@cqsb.qc.ca) | [www.cqsb.qc.ca](http://www.cqsb.qc.ca)

