



Frequently Asked Questions

SCHOOL TRANSPORTATION – Monthly Passes

Société de transport de Lévis (STLévis)

For some High School Students residing on the South Shore



How do I get a pass for the STLévis?

Passes (**Carte Opus avec photo**) are issued at STLévis service centres. They are reloadable at service centres and at various points of sale, consult the [website](#) for details.

Can the pass be used at all times?

Yes, weekdays, weekends, evenings, etc.

My child already has an Opus Card with photo with the Réseau de transport de la Capitale (RTC), does this pass work with STLévis?

No, the public transit services offered by STLévis and those of the RTC are not linked together. Each entity requires its own Opus Card.

Does my child have to take the STLévis bus?
What are my other options?

If STLévis is available in your area, then yes, high school students will have to use it to get to school; unless you decide to use a another means of transportation that suits you better (your car, carpool, etc.).

Can I choose between STLévis or school transportation?

School buses only transport high school eligible students residing in an area where public transit service is not provided by STLévis. Consult our [Transportation Policy](#) for eligibility criteria.

Where can I find information about my child's STLévis bus route?
(Location of the bus stop closest to my home, schedule...)

As of August 10th, 2020, you will be able to obtain all the necessary information from STLévis via their dedicated back-to-school website <https://rentreescolaire.stlevis.ca/>

My child has never used public transit to get to school. How can I reassure him or her?

If your child has never taken public transit before, we encourage you to have him or her practice the route that he or she will have to take a few times during the holidays. Your child will be reassured to already know his route before his first day of school.

Will my child have to wear a face cover on STLévis buses?

As indicated on the site quebec.ca, wearing a face covering, also known as a homemade mask, **will be mandatory on public transit from July 13, 2020** for people age 12 and over. Consult the site for more information.

How much does the STLévis pass cost?

Refer to the STLévis [website](#) for rates, as they are subject to change throughout the year. Note that the CSCQ subsidizes 70% of the cost of the monthly pass during the school year.

Am I entitled to be reimbursed 70% of the cost of my child's pass?

Parents who have high school children travelling with STLévis to their high school are eligible for this reimbursement.

How can I get reimbursement for my child's bus pass?

You must complete the STLévis direct deposit form on our [website](#) before October 15.

When is this paid?

Payments are issued twice a year, during the months of January and July.

Does my elementary school child have to use STLévis to go to school on the North Shore?

No, eligible elementary students travel by school bus (Consult our [Transportation Policy](#) for eligibility criteria).

I have two children: one at the elementary level and one at the high school level. Can they both travel on the school bus even if I live in an area where STLévis is available?

No, eligible elementary students travel by school bus (Consult our [Transportation Policy](#) for eligibility criteria), while high school students travel with STLévis.

Do I have to buy two passes, one for the STLévis and one for RTC?

No, you don't have to buy two passes, there is a [Metropolitan Pass](#) that allows students to travel without limits on the entire STLévis, Autocar des Chutes and RTC network, including the Lévis Québec ferry.